



# COVID-19 CONTROL IN MARINAS

## IDEAS GALLERY

Version 1.2 2<sup>nd</sup> June 2020

#### **TYHA COVID-19 Control in Marinas - Ideas Gallery**

Communication is fundamental to providing a marina environment that effectively minimises the potential of transmitting COVID-19 from person to person. Marinas and the broader business world are inventing creative communication tools to ensure staff, customers and other site users follow safe practices. This Ideas Gallery has captured some of these communication methods (often signage) to help members develop their own communication tools. We hope you find this resource useful and ask that you also share your ideas with us so we can further develop this ideas gallery.

Contents	Page(s)
Arrival at Marina Site	3-6
Reception/Office	7-9
Showers/Toilet/Laundry	10-12
Pontoons & Access to Boats	13-16
Outdoor Public Spaces	17
General Site Video	18
General Site Signage	19-21
General Information	22
Staff	23-24
Boat Sales	25
Ideas from Airbus	26-36
Ideas from Princess Yachts	37-43



TYHA would like to thank MDL Marinas / Aqueduct Marina / Lymington Yacht Haven / Tingdene Marinas / Neiwupoort Marina / Gravelines Marina / Boulogne Marina / Port of Dover Marina / Jachthaven Bruinisse / Emsworth Yacht Harbour / FFPP / D-Marin / Ecesaray Marina / Burton Waters / Airbus and Princess Yachts for providing and allowing us to use the following images and ideas.

Please ensure that you use these as reference only to produce your own, site specific collateral.

### **IMPORTANT NOTICE**



When you arrive at or leave the car park, be mindful of others.



### **IMPORTANT NOTICE**



Access cards required to gain entry.







#### **Arrival at Marina Site**





#### **CORONAVIRUS**

#### STAY ALERT TO STAY SAFE

Keep a safe distance from others Stay home as much as possible Keep washing your hands regularly

### STAY ALERT > CONTROL THE VIRUS > SAVE LIVES

For your safety and others' please wear gloves when using and wash hands before and after using all access points and luggage trolleys.

Thank you.

### **IMPORTANT NOTICE**



Please clean trolley handles before use.



### **CUSTOMER NOTICE**

# PLEASE USE WIPES TO CLEAN TROLLEYS BEFORE USE







#### **Arrival at Marina Site**

### IMPORTANT NOTICE



Please remember to keep at least 2 metres apart at all times.



### **IMPORTANT NOTICE**



Please use hand sanitiser before and after use.





#### Arrival at Marina Site

### IMPORTANT NOTICE



If visiting the marina, please call the marina office on xxxx.



# IMPORTANT NOTICE



Please make use of the hand washing and sanitising stations.





### **IMPORTANT NOTICE**



We'll be operating a onein, one-out system at our site offices.



### **CUSTOMER NOTICE**

## USE HAND SANITISER BEFORE ENTERING





### **IMPORTANT NOTICE**



Have you picked up your New Season Pack from the Marina Office?





### Reception/Office

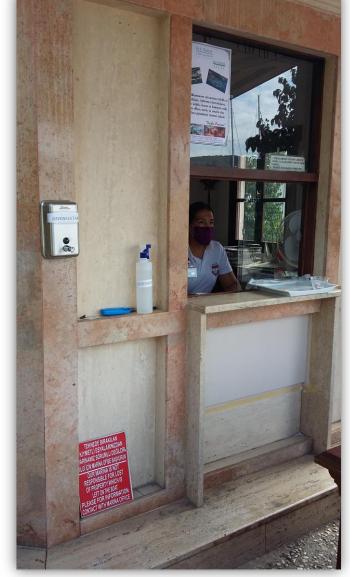






### Reception/Office







### IMPORTANT NOTICE

### **FACILITY CLOSED**

This facility remains closed due to current Government guidance.

We apologise for any inconvenience.









### Showers/Toilet/Laundry

### **IMPORTANT NOTICE**



Please use hand sanitiser before and after use.









### Showers/Toilet/Laundry





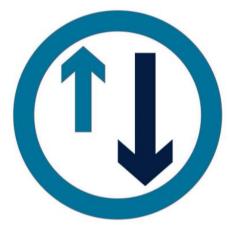
### **IMPORTANT NOTICE**



Access cards required to gain entry.



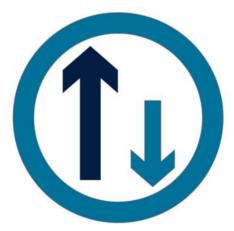
### **IMPORTANT NOTICE**



Please give way to people exiting the pontoon.



### **IMPORTANT NOTICE**



Please give way to people proceeding onto the pontoon.





### **IMPORTANT NOTICE**



Current COVID 19 regulations prohibit the overnighting on your boat.

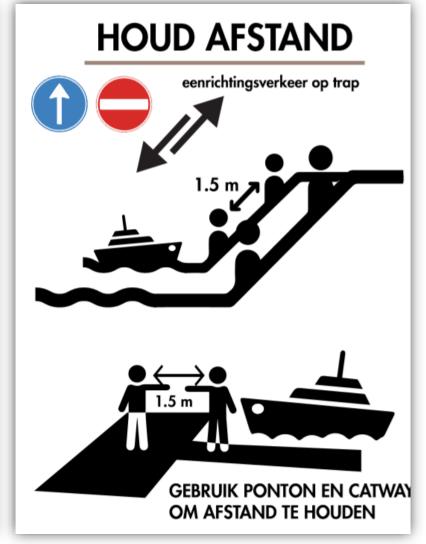
At the end of day, you are required to please return to your main place of residence.













#### **Pontoons & Access to Boats**







### CORONAVIRUS

#### STAY ALERT TO STAY SAFE

Keep a safe distance from others Stay home as much as possible Keep washing your hands regularly



For your safety and <u>others'</u> please maintain minimum two metres social distancing with other marina users.

Please allow other marina users to pass on access ramps before using. Please use side fingers to pass on main walkways.

Thank you.

### **IMPORTANT NOTICE**



Please remember to keep at least 2 metres apart at all times.





### IMPORTANT NOTICE

AREA CLOSED

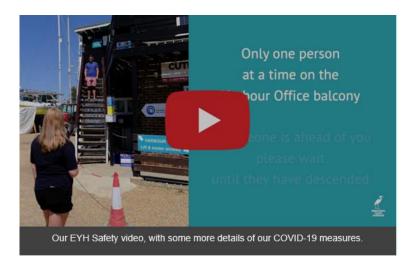
This area remains closed due to current Government guidance.

We apologise for any inconvenience.

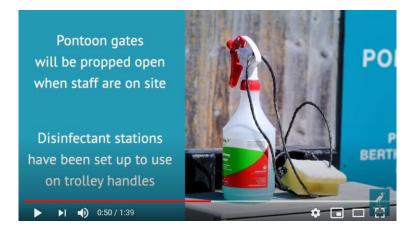




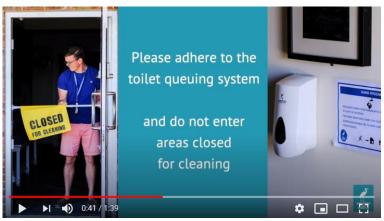
#### General Site Video

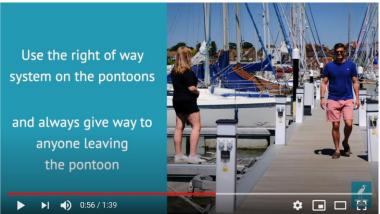












https://www.youtube.com/watch?v=\_dpXpW-jl-c



















your boat to the necessary ones.







Enjoy the water and fresh air while boating responsibly.







# Safe Boating with Yacht Havens

Please help us keep boating and marine services open, safe and accessible for everyone to enjoy through this time. Following a few simple suggestions will improve your safety and the safety of others and help everyone enjoy boating responsibly.



#### **BEFORE YOU GO**

- Only make boating plans with members of your immediate household
- · Pack hand sanitizer, disinfecting wipes & disposable gloves
- · When fuelling, avoid direct contact with our haven masters. maintain a 2 metre distance to help them safely serve you
- · Ensure your vessel is seaworthy and the forecast is suitable, minimising any need for emergency services to be mobilised
- · Get ready for a day of recharging in nature and social distancing on the water!



#### IN THE MARINA

- Maintain a 2 metre distance from all others
- · Don't congregate around the marina and don't enter the office or washrooms unless you can be sure to maintain social distancing measures
- Use gloves when handling trolleys, key pads or shared facilities
- Limit your area to only your crew and avoid the common courtesy of helping others with their lines



#### ON THE WATER

- · No beaching your boat right next to someone else
- · No rafting up keep your distance on the water
- · Find a secluded spot away from others to relax
- · Always remember to boat safe and be courteous and cautious to those around you
- · Enjoy your boat, the water, and the fresh air!

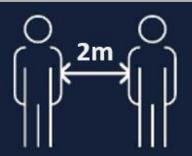


#### RETURNING

- · Follow the same guidelines as when you launched your boat
- · Square away your boat and continue to head home
- · Please continue to be safe and protect those around you off the water

Don't forget, the haven team are here to help, please continue to communicate with us by VHF, phone or email whenever possible to avoid congestion in the marina office





Always maintain a safe distance



Wash your hands frequently with soap and water or alcohol-based hand sanitizer



### General Site Signage - Multiple Languages









#### **General Information**

### Je respecte les précautions sanitaires générales

Comment se protéger et protéger les autres ?



Lavez-vous très

régulièrement

les mains





dans un mouchoir



Utilisez un mouchoir à usage unique et jetez-le

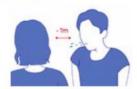


Saluez sans se sorror la main. évitez les embrasssades

#### Comment se transmet le Coronavirus ?

- · Par la projection de gouttelettes
- · Face à face pendant au moins 15 minutes

Source : Santé publique France



- Si j'en dispose je porte un masque notamment lors d'échanges avec une autre personne
- · Je tiens mes distances vis-à-vis des autres personnes
- · J'évite les regroupements de personnes



#### Je me promène et me déplace sur le port de plaisance.

Sur les parkings, les quais, les pontons, les espaces publics...







Je garde mes distances et l'évite les regroupements. J'évite de toucher les objets qui m'entourent. Si je manipule un objet partagé, l'effectue un lavage de mains précis avant et après l'utilisation.

#### Je profite de mon bateau à quai et en mer!

Je profite de mon bateau, je fais intervenir un professionnel du nautisme ou un service à bord de mon bateau, je navigue, je régate, je favorise les échanges par téléphone, mail ou toute autre procédure dématérialisée.





Je respecte les règles de précautions générales et particulières. Je tiens mes distances et je me protège. Je reste sur mon bateau, J'évite les regroupements « Stop aux apéros pontons ». Si je veux profiter d'une activité, je prends Rendez-vous en priorité par téléphone.

#### **CHARTE DE BONNE CONDUITE DES PORTS DE PLAISANCE** face au risque sanitaire COVID-19

Dans le but de favoriser le retour à une activité des services portuaires et d'être identifié par les services de l'État, la Préfecture Maritime, le Préfet de Région et les Préfets de département, comme un secteur d'activité pouvant être déconfiné en priorité, les gestionnaires des Ports de Plaisance prennent les engagements suivants :

- I• Assurer l'application des règlements, directives et recommandations des pouvoirs publics en matière de lutte contre le COVID19.
- 2º Imposer ou encourager le respect des gestes barrières à leurs agents portuaires, prestataires, professionnels du nautisme, acteurs associatifs, plaisanciers et visiteurs sur l'ensemble du port de plaisance avec une vigilance particulière sur les pontons et les zones techniques.
- 3. Mettre en place du matériel de protection favorisant la distanciation sociale sur les points d'accueil : écrans transparents, masques, produits désinfectants en libre-accès, marquages au sol. signalisation pour le maintien des distances de sécurité entre les clients dans les zones d'attente.
- 4. Renforcer le nettoyage, la ventilation et la désinfection quotidienne des parties communes (Sanitaires, Capitainerie, Station d'avitaillement, Point Propre...) et les adapter aux exigences et recommandations des autorités sanitaires.
- 5. Favoriser le paiement dématérialisé. À défaut favoriser le paiement par carte bancaire si possible sans contact et désinfecter systématiquement les terminaux de paiement.
- 6º Réserver les sanitaires aux plaisanciers avec contrôle d'accès et fermeture obligatoire pendant les opérations d'entretien et de désinfection.
- 7. Assurer une communication claire sur l'ensemble des mesures de prévention contre le COVID19 mises en place sur le port de plaisance.
- 8. Former le personnel puis assurer la mise en place et le respect des protocoles de gestion définis dans le Document Unique du port, et en cas de suspicion de contagion au COVID19.
- 9º Mettre en quatorzaine tout employé avec fièvre et/ou autres symptômes du COVID19. par principe de précaution.
- 10. Nommer un ou plusieurs référent(s) sanitaire(s) au sein du port de plaisance.

#### Signataires

Préfet de Région / Préfet Maritime ou Directeur VNF Président FFPP / Unions régionales avec l'approbation des organisations syndicales « CFDT, FO, CGT, CFTC et CFE-CGC »



### **Staff Areas**







### **Staff Temperature Checks**









#### On your viewing:

- We will ask you to respect the 2m social distancing rule (please don't be offended).
- We will open the boat for you and leave to look round at your own pace, we will stand 2 meters away or you can call us on your mobile.
- We will offer gloves (please feel free to bring your own PPE to make you feel comfortable).
- · We will only be able to offer soft drinks.

Or

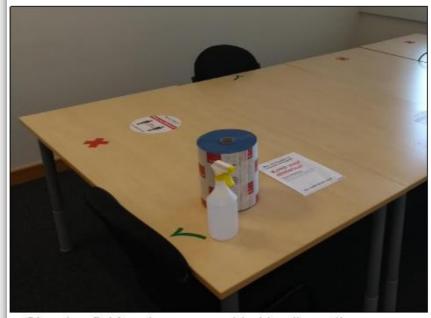






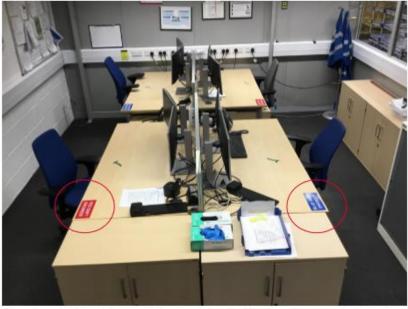
Thank you to Airbus for providing the following slides and for sharing their working practices

### Examples of Implemented Measures – Desks and Meeting Rooms



Cleaning fluid and paper provided in all meeting rooms and offices for self cleaning (in addition to sub-contracted cleaning regimes).

Red and green ticks installed at approved seating positions to ensure 2m segregation. Applied to office spaces too.



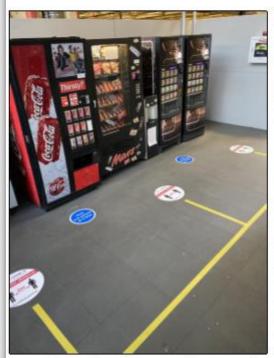
Red and Blue teams (opposite shifts) implemented using different desks greater than 2m apart. Highlighted labelling marking desk allocation to shift.



Closure of meeting rooms with more than 5 person capacity.



### Examples of Implemented Measures – Segregation Lines and One Way









2m yellow line marking used consistency across site on clock machines, water dispensers, vending machines etc.

One way systems implemented using standard highway code signage on stairways and entry / exit doors.



#### **Ideas from Airbus**

#### On the Move

Keep at least a 2m distance whilst walking through corridors, stairs and communal areas.

Where it has been safe to do so, we have opened up transport routes to pedestrians and closed them to all vehicles at busy times during the shift. Some stairs have been temporarily marked as UP or DOWN only and walkways will be marked as ONE WAY to help us maintain social distance principles.

If it's not possible to keep social distance when using any corridors, stairs or communal areas, please wait to pass through.

At these unprecedented times, we must slow down and accept some things will take a little longer than usual. This is perfectly acceptable.





### **Changing Areas and Toilets**

Please respect social distancing between people in local changing areas and toilets.

Locker rooms have been moved around where necessary and shared toilet/locker facilities will incorporate a one-way system if required to support this rule. In addition, some toilet facilities have been adapted to single occupancy.

If you have to wait to get changed for work or home please do so, it is vital we maintain social distance AT ALL TIMES.

Please be reassured, all working practices are being adapted to respect social distancing rules and this will mean some things don't start/end at the time they usually would. This is wholly acceptable given the situation and is not a problem.



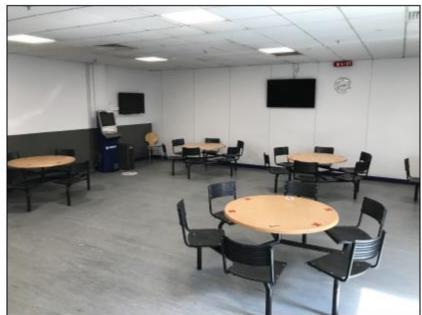






### Examples of Implemented Measures – Break Area







Chairs removed where possible. Where fixed, same standard of green ticks and red crosses identifying suitable seating location.



### **Seating Areas**

Please follow tick / cross signage to ensure social distancing between people in break areas.

Break times will be staggered where necessary to support this rule. The chairs and tables in break areas have also been marked as a guide.

It is important we remember when on our break we must continue to keep the social distance apart from our colleagues to help us keep each other as safe as possible.







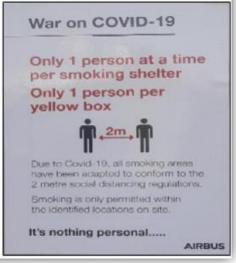
### **Smoking Shelters**

Please respect social distancing when using smoking shelters.

Smoking shelters have been modified and signage updated to enable 2 metre social distancing.

If you cannot stand 2 metres apart when in any smoking shelter, please stand outside in the immediate vicinity of the shelter so you can maintain at least a 2 metre social distance.







#### **Ideas from Airbus**





### Where 2m social distancing cannot be achieved:

In a very small number of cases, for example where employees have to work in confined space or in close proximity, the 2 metre rule cannot be respected. In these cases, and as per government rules, then a surgical mask (Blue Side Out) is required in addition to any measures highlighted in the local PPE Assessment.

As a minimum, hand PPE (disposable nitrile gloves) should be worn when carrying out practical work, especially where equipment and tooling is shared. Once gloves are removed put them in the bin and wash your hands.





**Note:** This is an example PPE Assessment, you can access the one for your task from your EHS Controller or Safety Corner.



### **Personal Hygiene**

#### Please respect social distancing whilst washing hands, respecting markings provided.

Extra hand washing facilitators and sanitisers have been fitted across the plant. There's also some markings showing a 2 metre distance from the washing facilities to the person waiting. There must also be 2m distance between you and the employee next to you.

Keep an eye on AirbuzzTV to see a video about effective handwashing techniques.

```
The following hierarchy for the choice of hand hygiene methods should always be followed

1 - Soap and Warm Water

2 -Soap and Cold Water

3 - Liquid / Gels hand sanitizers
```





If you can't keep the 2m distance please wait to wash your hands, DO NOT JUST WALK AWAY.



### **Digital Thermometers**

Digital thermometers are now available in all business areas. They should be used if an employee starts to feel unwell. Employees should check their temperature twice a day at home as part of their own routine.

Process to use Airbus Digital Thermometer

- · Employee requests the use of thermometer to Line Manager.
- Line manager makes thermometer (in box), a nitrile glove and antiseptic wipes\* available to the employee maintaining a 2m distance from employee.
- Employee puts on the glove, wipes the thermometer with an antiseptic wipe\*, takes a temperature reading with digital thermometer following the guidelines in appendix 1.
- The thermometer should be held 1cm to 3cm (approximately 1 inch) from the forehead and the trigger pulled to take the reading. The thermometer does not need to be turned on as pulling the trigger will activate the device. A beep will indicate a reading has been taken.
- When finished employee wipes the thermometer with an antiseptic wipe\* and returns it to the manager in its box maintaining a 2m distance from the manager.
- Manager wearing a nitrile glove returns thermometer to secure location.
- If employee has a temperature at or above 37.5°C the manager should enact the existing guidelines for dealing with a suspected case of Covid19 shown in appendix 2.

\*If no antiseptic wipes are available then use a clean cloth or paper towel with disinfectant spray but spray onto the cloth then clean rather than spray directly onto the device.







## WHAT WE'RE DOING AT PRINCESS YACHTS

In order to prepare ourselves for full production we have been working in partnership with Health, Safety and Environment and the Works Committee to develop and implement measures to allow our workforce to return to work and operate in a safe environment. These preparations meet or exceed government advice for social distancing and the correct use of Personal Protective Equipment (PPE).

In this short guide we've outlined the safety measures we have put in place to protect our employees against infection and what they should be doing to help. All employees, contractors and visitors must comply with this procedure or they will not be permitted to enter any Princess Yachts site.

#### Actions we are taking include:

- Phased and controlled restart to staff returning to the workplace
- · Change to shift patterns to ensure social distancing is maintained
- Hand sanitiser stations for the end of every boat in build and around all areas of the workplace
- · Staff working from home where appropriate
- Informative signs placed around workplace to ensure employees know the facts about Covid-19
- Clearly marked one-way systems where appropriate
- · Reorganised welfare areas to ensure social distancing
- Two metre markers installed along all walkways both inside and out to ensure social distancing can be easily adhered to
- Pulse oximeter and temperature monitoring available across all sites



#### **EVERYONE IS RESPONSIBLE**

It is every employee's responsibility to follow the guidelines in this document and to adhere to the new processes that have been put in place for your safety and those of others around you.

Several key staff will be taking on additional responsibilities during this time to ensure that the workplace is a safe and clean environment. Workplace compliance inspections will be conducted on a daily basis for all areas, and compliance across these areas, along with contractor compliance inspection reports will be recorded and reported to site directors and HS&E managers daily.

WE HAVE PUT IN PLACE THE NECESSARY MEASURES TO KEEP YOU SAFE. IT IS YOUR RESPONSIBILITY TO FOLLOW THESE GUIDELINES TO KEEP EVERYONE AT PRINCESS SAFE.



### HOW YOU CAN MAINTAIN HYGIENE IN THE WORKPLACE



If you or any member of your household are displaying symptoms of Covid-19, please notify your manager and stay at home. If you are displaying symptoms on site, you MUST inform your manager and return home to self-isolate.



Ensure work wear is clean and free from possible sources of contamination.

Soiled or contaminated work wear MUST be washed in accordance with manufacturer's guidelines using regular laundry detergent.



Ensure hands are washed for a minimum of **20 seconds** prior to starting work using NHS guidelines.

Use regular sanitary soap or detergent. Repeat the process before and after breaks and also when moving workplace or handing over tools or equipment.



All company vehicles, forklift trucks, manual handling equipment and communal tools must be wiped down before and after use with detergent or disinfectant and hot water, focusing on all areas which are touched.

The Head of Health, Safety and Environment department is responsible for ensuring that this procedure is in line with Health, Safety and Environmental compliance obligations and aligns with the UK Government control strategy.



Ensure the appropriate face masks\* and disposable nitrile gloves are worn at all times in production areas.

In addition safety shoes, eyewear, life jackets and high visibility attire are to be used as per current requirements.

\*All employees, contractors and visitors MUST carry a mask with them at all times. Outdoors, the mask can be removed from the face at the discretion of the wearer (unless social distancing cannot be maintained, in which case the mask MUST be worn). When walking within all internal

PYL buildings (operational areas and offices) masks are to be worn. At your workstation / place of work (operational and offices) if you are able to work with the appropriate 2m social distancing measures in place, your mask may be removed.

### HOW YOU CAN MAINTAIN HYGIENE IN THE WORKPLACE



All employees and contractors are to maintain the social distancing requirements of a minimum of 2 metre separation. This is a mandated requirement in accordance with HSE and UK Government advice.



Food and drink products are prohibited for consumption within all production working areas. There are no canteen services available but welfare areas are provided for the storage and consumption of food and drink. Social distancing must be in effect in all welfare areas and maintained on each table. Tables must be sanitised before and after each break by the user. Sanitising products are to be placed in the bins provided.



You must avoid sharing your work station and all associated work equipment including mobile devices.

All work equipment should be cleaned at the start and at the end of each working day using disinfectant wipes/disinfectant sprays and a clean cloth. Particular attention should be given to the mouthpiece of phones, keyboards and desks/chairs.

### CHANGES TO THE WORKPLACE

Sanitiser at clock machines



Segregated canteen

One way walkways

Bench segregation











#### CHANGES TO THE WORKPLACE

Clock machine distancing outside doors



Distance indicators



In-build access distancing



**Group briefings** 



Manager's briefings



Dedicated access and egress routes

