

Fore and Aft

M A G A Z I N E



T H E Y A C H T H A R B O U R A S S O C I A T I O N

Landmark
TYHA Marina
Conference

Oysters
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Inland and
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Tingdene
Racecourse
Clean Marina

JUNE 2025



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In FOCUS

There's nothing more energising than bringing together a large group of passionate marina operators – and the 2025 TYHA Marina Conference certainly delivered, with over 130 members actively participating. It was a pleasure to welcome delegates from across the UK, Europe, and beyond and to engage in thought-provoking case studies that tackled key challenges and shared practical strategies for addressing them.

Our sincere thanks go to all the presenters, delegates and our event sponsor, Walcon Marine, for helping to make the day such a success. You'll find more highlights and insights from the conference in this edition of Fore & Aft.

The day also featured TYHA's Annual General Meeting, where members voted in our new Chair, Jonathan Dyke, who succeeds Steve Arber after two years of outstanding leadership.



Jon White
TYHA General Manager

I'd like to extend my personal thanks to Steve for his dedication and invaluable contribution during his tenure.

Our Gold Anchor assessment team continues to expand, with three new assessors trained in recent months—bringing the team to a total of seven. This growth is vital to meet the increasing demand for both Gold Anchor and Clean Marina

accreditations and to support the upcoming launch of the 8th Edition of the TYHA Code of Practice in October 2025.

The conference also provided an excellent platform for Marina Projects to update delegates on the progress of the Code of Practice revision and to gather valuable feedback. I'm pleased to confirm that we remain on track for the planned October 2025 release.

I hope you find the enclosed articles and content both interesting and useful. We're always keen to share member experiences, so if you have any stories or insights you'd like to contribute, please get in touch with Hayley.




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VITAL INFORMATION FOR A FAST-MOVING WORLD

This year's TYHA Marina Conference, sponsored by Walcon and held at the impressive CIM Business Centre in Cookham, Berkshire, attracted a full house of delegates. Its packed and informative agenda covered a broad range of new and emerging issues spanning the ever-growing number of moving parts affecting marinas and harbours.

Topics included updates on the new TYHA Code of Practice work and the forthcoming British Marine Marinas & Moorings study and Inland and Coastal Safety Management courses. Delegates also heard about progress on guidance for the Safe Shoring of Boats and Working on Vessels

Ashore, while an overview of latest developments and implications of the government's decarbonisation agenda highlighted the need for strong industry collaboration in the face of imminent changes.

At the heart of the day's programme were three excellent in-depth case study sessions. Jon Eads of Boatfolk Marinas, Rob Dunford of Langstone Harbour Board and Will Higgs of Marine & Boat Recycling provided first-hand practical information regarding issues surrounding end of life boats.

The whole room was silent when Richard Birch of Tingdene Marinas recalled the dreadful experience of dealing with the accidental drowning of a berthholder. Claire Rawle of

Blake Morgan followed with a clear explanation of the legal ramification of this incident and how, by meeting or exceeding standards and codes, marinas and their staff are protected if the worst happens. Dan Hughes of Vitae Vi provided concise, thought-provoking advice on the dangers of cold-water shock and how to mitigate the risks.

The final case study examined a serious boat fire with resultant pollution risk – presented by Mike Glanville of MDL Marinas and Matthew Perkins of Adler & Allan. Look out for more detailed accounts of some of these presentations in future editions of Fore and Aft.

To find out more about future networking events, please visit www.tyha.co.uk



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EVENT SPACE SHOWCASE AT ST KATHARINE DOCKS MARINA

The historic and picturesque central London marina, St Katharine Docks, has various water-level event spaces available and recently promoted these at a very special winter's evening event.

On an uncharacteristically sunny and mild February evening, an 'Event Space Showcase' was held inside the former chapel building called the 'Coronarium', and it attracted guests from across the entertainment, marine and commercial spectrums. The guest list included representatives from major British boat builders, top London jewellery makers, production companies, marina associations and marine journalists.

They were greeted with a glass of bubbly and enjoyed delicious canapes whilst taking in the 360-degree views of the marina and basking in the warm glow of the two-storey domed chapel. They were also able to network and tour the other event spaces, including one that is quite unique to the marina, the SKD 'Floating Event Pontoon'. The tented pontoon is the very definition of a true water-level event space and is already popular with yacht club rally groups for social gatherings and, with alongside berthing, it is ideal for boat launch events.

The marina team is looking to host the showcase twice a year and would like to invite interested companies to get in touch. For more information about the marina and contact details, visit skdocks.co.uk/marina. To see all the event spaces visit <https://bit.ly/SKDEventSpaces>



DEBBIE PARSONS-RANDLE, VP OF GLOBAL MARKETING AT IGY MARINAS

Debbie has a distinguished career in hospitality, event management and marketing, with a strong track record in sales and business development. She began her career in the hospitality sector, where her passion for creating exceptional guest experiences quickly propelled her into senior roles. Over the years, she worked with luxury 4 and 5-star hotels, developing expertise across both pre-opening and operational phases.

In 2022, she transitioned into the maritime sector, joining IGY Marinas as Marketing Director for Europe. Her strategic vision and marketing expertise earned her the role of VP of Global Marketing in March 2025. In this capacity, Debbie oversees IGY's worldwide marketing strategy, strengthening the brand's presence in key markets and driving sales.

Her leadership has been instrumental in coordinating IGY Marinas' presence at premier yachting events, including the Cannes Yachting Festival and



the Monaco Yacht Show. These initiatives have enhanced brand awareness, strengthened industry relationships and opened up new business opportunities.

With a career spanning both luxury hospitality and the maritime sector, Debbie brings a wealth of experience in

high-end brand positioning, strategic marketing and business growth. She remains committed to driving IGY Marinas' global success, fostering long-term growth and elevating the brand within the international yachting industry.

“
Worldwide Marketing Strategist

THAMES TRADE CLEAN-UP DAY AT RIVER THAMES LOCKS



Teams spent time litter picking on the towpath and using boats to access branches, reeds and fallen trees that were not accessible from the path. Volunteers also tidied visitor moorings and cleaned signs, ready for boaters to use this season.

The Environment Agency (EA) were also involved in the event and patrolled all three stretches of the river, putting notices onto unlicensed vessels.

Members of Swan Lifeline checked on swans and fed them, while a group of volunteers also cut back overhanging branches.

The team collected more than five tons of rubbish. He added: "The day went better than I could have hoped for. Everyone involved admitted to having a great time, and everyone had an experience with a member of public walking past and thanking them for what they were doing. Everyone wants to do it again next year as well."

The team is looking to hold another clean-up day next year. John said he has already spoken with other trade companies across the River Thames who 'also want to get involved' and the aim is to 'get as much of the Thames covered as possible' next year.

**For more information contact
John Harris, Marina Manager
at www.mdlmarinas.co.uk**

More than 60 volunteers engaged in litter picks and tidying as they took part in a clean-up event between Bray Lock and Old Windsor Lock on the River Thames.

The Thames Trade Clean-up Day on Wednesday, April 9, was organised by John Harris, marina manager at MDL Marinas, after seeing issues such as litter around the river area highlighted online.

The team met at Bray Marina at 8.30am for a briefing and team photo before splitting into three groups to cover the three stretches of the river. These included Bray Lock to Boveney Lock, Boveney Lock to Romney Lock and Romney Lock to Old Windsor Lock.

A total of 63 volunteers took part and teams were mainly split by areas around where participants' organisations were already based.

Organisations covering the Bray Lock to Boveney Lock stretch included Bray Marine Sales, MDL Bray Marina, Racecourse Marina, Swan Lifeline and The Windsor Yacht Club.

The French Brothers Ltd, Berkshire Lowland Search and Rescue, The Boat Hire Company, the Thames Rivers Trust and DB Marine covered the area from Boveney Lock to Romney Lock.

The stretch between Romney Lock and Old Windsor Lock was covered by Kris Cruisers, MDL Windsor Marina, Tom Jones Boat Yard, Riverworks Piling Ltd, Runnymede Boat Yard and JD Riverside Construction.



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EMBRACING LIFECYCLE THINKING HOW DATA CAN HELP RESHAPE MARINAS

Environmental concerns based on a strong business case remain at the core of the boating industry's actions. To enable this, the sector is charting a new course through Life Cycle Assessment (LCA). European Boating Industry's (EBI) Blue Boat Horizon project is a bold step toward transforming how we understand and improve the environmental footprint of recreational boats – which has a key impact on marinas navigating this journey too.

The Blue Boat Horizon project is supported and led by 17+ leading boat builders from Sunseeker to Bavaria, Beneteau, and Sanlorenzo, as well as 9+ industry associations including British Marine. The next steps will see NMMA and ICOMIA join and we are excited to be working towards implementing LCA globally.

At its core, LCA offers a full cradle-to-grave picture of environmental impact—from

raw material sourcing and manufacturing, through the use phase, to end-of-life. By adopting a harmonised, science-based approach aligned with EU standards, this approach offers the sector a transparent, credible way to quantify impact, identify hotspots and prioritise eco-design and overall product improvement. This puts the industry ahead of the regulatory curve. Rather than focusing on GHG emissions at tailpipe, LCA opens up a myriad of opportunities for innovation to improve environmental performance across environmental indicators.

But what does this mean for marinas?

First, it means opportunity.

Marinas are key players in the lifecycle: energy consumption, alternative fuels, maintenance practices, waste management and end-of-life processing of boats all intersect. By integrating LCA insights, marinas can become sustainability enablers.

Second, it means responsibility.

As regulators and consumers alike demand greater focus on environmental performance, embracing LCA can support marinas in aligning with the upcoming regulation in the UK, EU and internationally, enhancing transparency and trust.

And finally, it means leadership.

By working collaboratively with manufacturers, suppliers, and associations, marinas can shape data-driven practices, support smarter infrastructure investments and drive meaningful change across the value chain. Ultimately, it provides insightful data that supports sustainability considerations but equally creates new opportunities to improve processes and deliver new business opportunities.



**The Blue Boat Horizon project is supported
and led by 17+ leading boat builders**



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“ WESTERN MARINAS

Announces Lease Extension and Progress at Watchet Marina

Following its acquisition of the operating lease for Watchet Marina in September last year, Western Marinas is pleased to announce the signing of a revised lease with Somerset Council, extending the marina's lease to 200 years.

Since taking over, Western Marinas has made significant strides in the rehabilitation of Watchet Marina. A comprehensive health and safety audit has been conducted and key priorities have been addressed, including the installation of new fire extinguishers and smoke

detectors. The gas supply has been reinstated, a new fuel tank has been installed and a full refit of pontoon electrical and water supplies will begin shortly following an audit.

In addition, a dredging campaign has been underway since Western Marinas took over which has so far successfully removed around 26,000m³ of sediment from the marina. A further 7,000m³ remains to be cleared from the far end before the season begins. However, the three central pontoons are now at or below the target depth and work is progressing on repairs to the marina gate.

Martin Stevens of Watchet Boat Owners Association said “The berth holders at Watchet are delighted with the progress being made in the rehabilitation of Watchet Marina by Western

Marinas whose refreshingly honest and realistic approach has been welcomed by all. It is true to say the company has delivered a staggeringly successful dredging campaign in a very short time without making undeliverable promises to a very sceptical audience. It is no exaggeration to say that confidence in Western Marinas grows daily as realistic deliverables are achieved and there is an optimism being felt



by harbour users and townsfolk alike regarding the future of boating in Watchet not witnessed since the early days of marina operation some 24 years ago. It is now down to all of us to share our growing confidence in Western Marinas to deliver a successful marina operation in Watchet with the wider boating world and to encourage boat owners to come and sample what the town and its marina has to offer.”

At the heart of Watchet Marina's future success are its berth holders and the local community. Western Marinas has hosted two berth holder gatherings, the second of which included a festive Christmas boat decoration competition and a hog roast provided by local butcher Somerset Farm House along with

a buffet from Glenmore Bakery.

A special mention must go to the Watchet Marina team who have been instrumental in supporting the ongoing improvement efforts and are an integral part of the future success of the marina.

Cllr Federica Smith Roberts, Lead Member for Communities, Housing and Culture, said:

“We've been greatly encouraged by the progress being made in the short space of time since Western Marinas Ltd acquired the lease and are confident that they will continue to build on that success. We have a productive working relationship with the team at Western Marinas Ltd who have a real passion for their work in rehabilitating Watchet Marina, and it's been wonderful to hear

about the confidence growing among harbour users and in the wider community.” In addition to improvements at Watchet Marina, Western Marinas is continuing to enhance its other locations, with a full electrical refit now completed at Cardiff Marina and a new fuel system set to launch at Aberystwyth Marina, among other upgrades. Western Marinas is committed to ongoing improvements across all three marinas, ensuring they meet the high standards that berth holders and the local communities deserve.

For more information about Watchet Marina, please visit www.westernmarinas.co.uk



“ EVENTS AT ST KATHARINE DOCKS

The perfect location in the heart of London

Imagine hosting an event at water level in one of the world's greatest cities. IGY Destination St Katharine Docks Marina offers charm 200 years in the making and could provide a spectacular backdrop for a very special event. Ideally situated with central London landmarks and transport links on its doorstep, the 185-berth marina has been busy promoting the various event spaces available.

These include a historic 'Coronarum'. This copper-domed former chapel is set over two floors, with a social lower bar area and fully fitted kitchen. An upper mezzanine level provides 360-degree views across the marina and historic dock basins. Ideal for event pop ups, the space was used by SanLorenzo in March 2024 alongside the UK launch of its 'Immersive Experience'.

There is of course another space that is quite special at St Katharine Docks. A 17-metre 'Floating Event Pontoon' provides a truly unique water-level event space. The pontoon comes complete with a white stretch tent, fridge unit and festoon lighting. Normally located in the Centre Basin, it is popular with yacht club rally groups for social gatherings and with alongside berthing, it is ideal for boat launch events. A 'Marketing Suite' is a floating hub that can be hired out for small meetings, dinners or receptions. Self-contained, this was used by Sunseeker customer entertaining space.

All spaces were promoted at a recent February event, an Event Space Showcase held in the Coronarium, an event that the marina is looking to host twice a year. The marina would also like to invite interested companies to arrange a site visit.



Events at St. Katharine Docks
Our Spaces



For more information
and contact details,
visit skdocks.co.uk



KIP MARINA

Exciting New Slipway and Facilities Now Open

Kip Marina is delighted to announce the official opening of its brand-new slipway and extensively upgraded shoreside facilities – further enhancing our reputation as Scotland's leading marina and reaffirming our commitment to providing excellence in customer service and experience.

The newly constructed slipway represents a significant infrastructure investment, meticulously designed to accommodate a broad spectrum of vessels with maximum ease and security. Built using the latest in marine-grade materials and advanced engineering, the slipway features the perfect gradient for safer launches, high-traction, fibre re-enforced

concrete for added grip, and excellent drainage to handle all weather and tidal conditions. Whether you're trailering a small sailing dinghy or operating a larger powerboat, the slipway offers a seamless, hassle-free launch and recovery process that meets the needs of today's discerning boaters. We offer both self-service and assisted launching.

Complementing this development are our fully refurbished facilities, which now include bright, modern washrooms complete with spacious shower suites, energy-efficient heating and fully accessible amenities. These upgrades were undertaken with user comfort and convenience as top priorities, ensuring every visit to Kip Marina is both pleasant and practical – whether you're an annual customer or a weekend visitor.

This substantial enhancement is the latest phase in our ongoing development programme, designed to ensure Kip Marina remains the premier destination for leisure boating in Scotland. Our team is excited to welcome both returning and first-time visitors to experience these new amenities first-hand. We are confident with the best access to Scotland's world class sailing waters and our Premier shoreside facilities there are few in the UK who can compete with Kip Marina – your gateway to the Clyde just got even better.



For further details about the new slipway and washroom facilities at Kip Marina, please visit www.kipmarina.co.uk





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The AWARD WINNING Brentford Project

Ballymore's multi-award-winning The Brentford Project is an impressive riverside development in West London on the River Brent which spans 4.79 hectares and combines retail, residential and recreational space. At its heart, the regeneration and development of the brownfield site seeks to reconnect Brentford

High Street and surrounding areas to the waterfront through a series of pedestrianised yards and lanes, whilst retaining the industrial character and heritage of the area. This year it was awarded 'Regeneration Scheme of the Year' by The British Home Awards and Development of the Year at the PROPs Awards.

Marina Projects involvement

began in 2021 in connection with the first phase of the project and was commissioned by Ballymore for the concept and technical design of Workhouse Dock, to create permanent moorings for short-term narrowboats as well as public leisure uses like kayaking, stand-up paddleboarding, floating cinemas and events spaces.

After consulting with the development team and considering the landside scheme and user groups' requirements, a concept options study was carried out to ascertain Workhouse Dock's potential in terms of usage, access level and infrastructure requirements. Included in the scope were the Dock's technical design and specifications, the creation of tender documents and serving as Ballymore's advisor during the construction process, final inspection and handover. We further supported Ballymore with specialist advice relating to a tidal water level assessment and recommendations with regards to the retained water level within the Dock for design purposes.

Following on from our work on Workhouse Dock, Marina Projects was again commissioned by Ballymore to provide specialist marina consultancy services for a similar scope of work for the second phase of the project, Town Wharf, a further basin within the site. In contrast to the lively Workhouse Dock, the Town Wharf basin will have a distinct character which is more peaceful, family orientated and aimed at long term residential narrowboats. At present, Town Wharf is subject to the full tidal range of the Thames, with the basin drying at low tide revealing the riverbed. This exposure is considered less than desirable, compromising the value of the Wharf to the development and preferred vision, it is also a less attractive offer for boat owners. This presented a unique

challenge, to explore solutions that impound water within the Wharf with a cill structure. The option selected by Ballymore of a fixed cill will be developed into a technical design. Marina Projects is currently coordinating with the development team on the technical design of Town Wharf and providing specialist advice and recommendation for the height of the cill, in order to allow vessels tidal access/egress to the Town Wharf.

Workhouse Dock celebrated its official opening in June 2024 with the community-led Brentford Canal Festival and Ballymore's own Festival on the Water showcasing the transformation of the area as the dynamic and active 'heart' of the development with a floating stage for live performances and members of the public enjoying being on or by the water creating a sense of community and connection with the water.

Richard Pearce, Senior Development Manager at Ballymore, comments: "Working with Marina Projects has been

instrumental to our strategy for the waterways within The Brentford Project. Despite its advantageous location at the apex of the River Thames and River Brent, Brentford has historically failed to realise its waterside potential due to a disconnect between the high street and the waterfront. The Brentford Project, with the support of Marina Projects' work, addresses this by increasing access to the water and creating new community hubs along the water's edge."

Phil Dunn, Technical Director added: "The Brentford Project has presented a unique set of design challenges which we have successfully overcome and the Marina Projects team continues to enjoy working with Ballymore to realise their vision for the project. The inland waterways nature of the project has benefited from Marina Projects breadth of skills and experience across the marine leisure sector and the project as a whole demonstrates the potential that can be released from redundant water spaces."



© Rob Parish

TINGDENE MARINAS

Celebrates Sustainability Milestone



Racecourse Marina Windsor becomes first Thames marina to achieve TYHA Clean Marina Accreditation. Tingdene Marinas is proud to announce that Racecourse Marina Windsor has been awarded The Yacht Harbour Association's (TYHA) Clean Marina accreditation, becoming the first marina on the River Thames to receive this prestigious environmental certification.

Awarded on 28th March 2025, this recognition highlights Tingdene's commitment to sustainable marina operations and sets a benchmark for environmental excellence on the UK's inland waterways.

The TYHA Clean Marina initiative supports marinas in adopting environmentally responsible practices. Key areas include blackwater treatment, waste segregation, spill prevention, use of sustainable products and plastic pollution reduction, as well as encouraging tenants and boaters to adopt eco-friendly behaviours.



Jon White, General Manager at TYHA, praised the achievement: "Tingdene Marinas and their team at Racecourse Marina deserve huge congratulations for their efforts in achieving Clean Marina Accreditation."

Richard Birch, Tingdene's Senior Operations Manager, shared the journey to accreditation: "This achievement is the result of months of dedicated work. From refining emergency procedures to engaging visitors in sustainable practices, the Racecourse team has shown incredible commitment. Special thanks to General Manager Mark Pearce and the whole marina team."

The award also reflects a wider industry commitment to sustainability. The Clean Marina programme encourages knowledge-sharing and collective responsibility, aiming to protect our oceans and waterways for future generations.

Ethan Zone, Strategy Director at Tingdene Group, added: "By working closely with TYHA and British Marine, we're improving our marine operations for our customers and the environment. Racecourse Marina is not only a destination for moorings and leisure but now a leader in sustainability."

Following the certification, Tingdene Marinas pledges to continually improve operations, implement TYHA recommendations and collaborate with customers, contractors and industry peers to share best practices.

Look out for the Clean Marina flag proudly flying at Racecourse Marina – a symbol of progress, pride and environmental responsibility.

Together, the marine industry can protect our waterways for generations to come.

GOLD ANCHOR MARINA



CAMPBELL WHARF MARINA

Campbell Wharf Marina is a brand-new development surrounded by parkland and incorporating top-notch moorings alongside waterside apartments. It has 111 berths that can accommodate narrowboats, cruisers and wide beams up to 70ft long on short-term, long-term and winter moorings and has the full gamut of modern boaters' facilities.



LYMINGTON YACHT HAVEN

As well as the exceptional service and truly luxurious facilities you've come to expect at this modern marina, at Lymington Yacht haven we are blessed to be in arguably one of the best locations on the Solent. As you make your way up the Lymington River from the wonderful boating waters of the Western Solent, this award winning marina is welcoming and offers everything you need.



LOSSIEMOUTH MARINA

Lossiemouth Marina provides an excellent stopping point approximately midway between Peterhead and Inverness as well as a gateway to the Moray Firth, the Northern Isles, West Coast of Scotland and North West Europe. The Marina provides extensive, modern facilities and easy access to all amenities and numerous local attractions including fine sandy beaches and historic sites.

CLEAN MARINA



PORTLAND



Your one-stop-fun-shop on the stunning Jurassic coast. Fun and adventure or peace and quiet, we've got it and we've got it in spades (and buckets!). There's history here too, it's in our stones. Afloat or ashore, there's something for everyone.



WEYMOUTH



Weymouth was developed as a resort by the Georgians and has also been a successful port and fishing harbour, so there is a good range of facilities, both practical and frivolous. If you tire of town, the South West Coast Path passes the marina.



YAS MARINA



Awarded TYHA's prestigious Five Gold Anchor Platinum rating, Yas Marina is one of UAE's finest marinas. A vibrant venue situated on Yas Island, the 320-berth marina features seven licensed restaurants and lounges catering to all budgets.

“Crick Waterside & Marina

Launches Residential Moorings

Crick - the home of the famous Crick Boat Show - is Aquavista's latest marina to announce the launch of official residential moorings. Crick Waterside & Marina located on the Leicester section of the Grand Union canal is a spacious marina with two basins offering 270 moorings for narrowboats and cruisers of all lengths.

Aquavista's residential mooring package includes a bunch of fantastic benefits including a registered UK postal address and post box, a 2000L Keter storage box, a free weekly wash & dry per week, a free pump out every month and

access to discounts on high street brands and supermarkets through their Moor Benefits scheme.

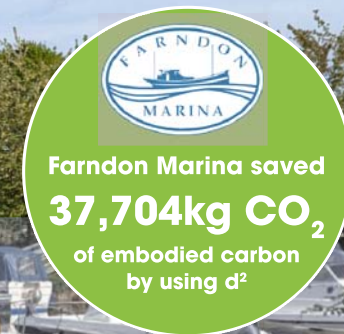
During 2024, Crick saw investment in its facilities including new Wi-Fi, upgraded CCTV, new main entrance gate, new laundry facility and a new community outside social space. Investment continues this year with the refurbishment of the showers and toilets to provide new luxury ensuite bathrooms and a dog shower facility.

With its calm waters and green fields, Crick marina has a peaceful country retreat feel but is still close enough to all

the action. You'll find Crick village just a short walk away from the marina. It's got everything you need - there's three pubs, a café, a doctor's surgery, post office and hairdressers. The marina is just a few miles from Junction 18 of the M1 and a short car journey into Rugby with loads of shops bars and restaurants to explore, whilst Northampton is just a half hour drive away.

There are 21 miles of lock free cruising on your doorstep so you're perfectly placed for new adventures and with Aquavista's EXPLORE 100 benefit, moorers can visit other Aquavista marinas for up to 100 nights for free (subject to availability).

Crick Waterside & Marina is also home to the Crick Boat Show, the largest inland waterways event on the boating calendar. Taking place on the second May bank holiday weekend, Aquavista are sponsoring the main music stage again this year and are hosting their Tillards & Tankards Festival by the quayside for some informative boating talks in the morning and live music in the afternoons. It's a great chance for anyone new to boating to discover the best of waterside life, meet the team and explore the marina and its facilities.



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DOLPHIN BOATYARD - UNLOCKING REVENUE & EFFICIENCY WITH SIPPI

Dolphin Boatyard, in Galmpton, South Devon faced challenges in managing car park access and slipway payments. With office hours limited to Monday-Friday, 9 AM - 5 PM, boaters launching after work or on weekends were unable to gain access. Manual payments also placed a burden on staff and congestion outside the office was a growing issue.

By partnering with Sippi, Dolphin Boatyard introduced a digital-first solution, improving convenience for customers while unlocking new revenue opportunities.

Challenges

- Limited out-of-hours slipway access restricted revenue potential.
- Parking congestion created operational difficulties for boaters.
- Manual payment processes added unnecessary admin for staff.



- The newly built on-site restaurant, The Creek, needed a solution to drive customer footfall.

The Sippi Solution

- 24/7 Slipway Access & Digital Payments – Boaters can now launch at their convenience, increasing revenue.
- Smart Parking Management – Secure trailer parking via pre-book & pay in the app.
- Reduced Admin for Staff – Automated payments mean no more manual processing.

- Restaurant Incentives & Validation Beacons – Guests of The Creek receive free parking, plus push notifications for special offers.

Results

- Increased revenue from slipway access outside office hours.
- Reduced congestion, making parking more efficient.
- Less admin, freeing staff to focus on other tasks.
- Better customer experience through seamless digital access.
- Higher footfall for The Creek, supporting the restaurant's success.

By adopting Sippi's smart access and payment solutions, Dolphin Boatyard has transformed operations, enhancing efficiency and boosting revenue. The partnership demonstrates how digital innovation can integrate seamlessly into marina management, improving convenience for boaters and businesses alike.

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The whole process with Agena, from enquiry to installation has been nothing short of fantastic. Initially, we got in touch because we had some issues with cars being left on site and wanted to make some revenue from the car park. What we have now is so much more. Agena have introduced innovative solutions to problems we didn't even realise we had. Sippi is a really intuitive platform which allows us to generate additional revenue, bring more custom to the site, reduce admin for our staff and simplify operations. Allowing users to pay for and access our slipway and secure car & trailer parking outside of our office hours is brilliant and even brings additional revenue to our new restaurant, The Creek. We're really looking forward to the season ahead and a valuable relationship with the team at Agena, for many years to come. Ben Morris – M.D.

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 **Time:** 9.00am – 4.30pm + evening meal/entertainment

 **Location:** The Black Country Living Museum

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“ LET'S GROW WILD

Aquavista in Bloom launches for third year

Teams and customers across Aquavista's 29 inland and coastal marinas are gearing up to Grow Wild for this year's Aquavista in Bloom competition. The challenge is to create stunning floral displays to make their marinas bloom with bursts of colour which provide lovely environments to spend time in this summer. This year's theme is around sustainability with the campaign strapline Reduce, Reuse and Regrow.

Towergate Insurance who are supporting Aquavista in Bloom for another year have supplied bug hotels

and wildflower seeds to each marina as part of their 'Let's Grow Wild' starter kit.

There are four categories in 2025 with winners for each region and overall winners for the north, midlands and south.

1. Outstanding Overall Site 2025 - North, South & Midlands
2. Outstanding Tubs and Hanging Baskets or Creative display – North, South & Midlands
3. Outstanding Upcycle Project – North, South & Midlands - in association with Enva
4. Special recognition customer award – North, South & Midlands

The upcycling category returns for another year encouraging marinas look for innovative ways to reuse materials and give everyday items a new lease of life. Last year's cultivation efforts will ensure many displays this year are from seeds that have been stored over the autumn and winter months.

Last year Cropredy Waterside & Marina located in Oxfordshire was crowned the 'Outstanding Overall Site' winner of Aquavista in Bloom.

Sarah Jones, Marina Manager at Cropredy Marina, said "Aquavista in bloom really brought out the community vibe and friendships were formed that remain now. Meetings were had to decide a theme and jobs were delegated. It gave everyone a sense of purpose and the whole marina came together weekly to paint, sow seeds, plant and create something wonderful.

"We had so many lovely comments from all our moorers and it brought a sense of pride to see everyone enjoying The Lockkeepers Cottage throughout the summer. When we won the award we celebrated in style with a marina party, live music and a bar. Bring on 2025!"



The Northern Team



The Midlands Team



The Southern Team

Sales and Marketing Director, Deborah Hunt, said "Aquavista in Bloom marks a special moment in our calendar; the return of the boating season and a chance for our marina communities to come together. It's when our crew teams and customers unite to transform our spaces into vibrant, living landscapes. Last year showcased incredible creativity and imagination and I'm excited to see what this year brings. The emphasis on sustainability remains a key theme, supporting new environmental initiatives across our network. Our marinas are havens for both people and wildlife, so continuing to protect and enhance biodiversity is something we're proud to champion together."

Towergate Insurance are supporting Aquavista in Bloom for another year.

Elisa from Towergate Insurance added "Towergate are really pleased to be supporting this campaign for the 3rd year running. 2025 is going to be extra special with a sustainability theme – we cannot wait to see how this develops, continuing the engagement it brings to Moorers' and the wider community"

The competition launched 27th March with awards submission required by 31st August. Winners will be announced during a ceremony held in September.



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IMM	19-22 May	Belgium (Europe) https://forms.office.com/e/064hRgwrC8	BM/MIA member £1987 TYHA member £2384.40 LMA member £2517.20 Non member £2650
IMM	16-19 September	Southampton (UK) https://forms.office.com/e/P1y88Hsmc9	BM/MIA member £1987 TYHA member £2384.40 LMA member £2517.20 Non member £2650
AMM	15-19 September	Southampton (UK) https://forms.office.com/e/WZ4jhNzc0a	BM/MIA member £2831 TYHA member £3397.20 LMA member £3644.60 Non member £3892
AMM	11-15 October	Venice (Europe) https://forms.office.com/e/dhbZkbmRGJ	BM/MIA member £2831 TYHA member £3397.20 LMA member £3644.60 Non member £3892
IMM	26-29 October	Saudi Arabia https://forms.office.com/e/nk6rFJ8VwM	BM/MIA member £2831 TYHA member £3397.20 LMA member £3644.60 Non member £3892
AMM	17-21 November	Abu Dhabi (UAE) https://forms.office.com/e/Qn9vdy9GKA	BM/MIA member £2831 TYHA member £3397.20 LMA member £3644.60 Non member £3892



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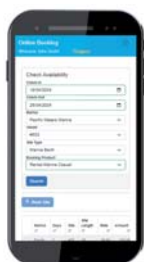
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PACSOFT LAUNCHES NEW BOOKING MODULE TO MAKE RESERVING MARINA BERTHS EASY

Pacsoft has released a new feature for its marina management software that promises to simplify the berth reservation process for marina customers by allowing them to book, pay and provide all their boat's required documentation online.

The new add-on Booking Module allows marinas to make online booking screens available on their websites using an API, or via their existing PacsoftNG Customer Portals, enabling customers to reserve berths using an intuitive calendar interface showing berth availability.



Pacsoft General Manager Sean Cocks says the new feature can transform how marinas handle short-term stays, creating a seamless booking experience for both operators and their customers.

"Putting the power in the hands of boaties to select dates, book berths and make payments online eliminates unnecessary administrative work and lets marina staff focus on delivering exceptional service to their clients".

"The Booking Module provides enhanced visibility of upcoming berth availability, improved cash flow through

immediate online payments and better customer service through 24/7 booking capabilities."

Sean added: "PacsoftNG's Customer Portal already allows marina customers to update personal details, upload required documentation and digitally approve contracts from any device, so the addition of booking functionality makes it a complete solution."

Among those to have already trialed the module is the Port of Newport's recreational marina in Oregon, USA. Sean says the system is being used to let guests book marina berths and RV parking spaces, saving staff at the marina many hours and delighting the customers using it.

"Marina managers are constantly looking for ways to optimise their operations while improving customer satisfaction. The Booking Module addresses both needs simultaneously and creates a win-win situation for marina operators and their customers alike."

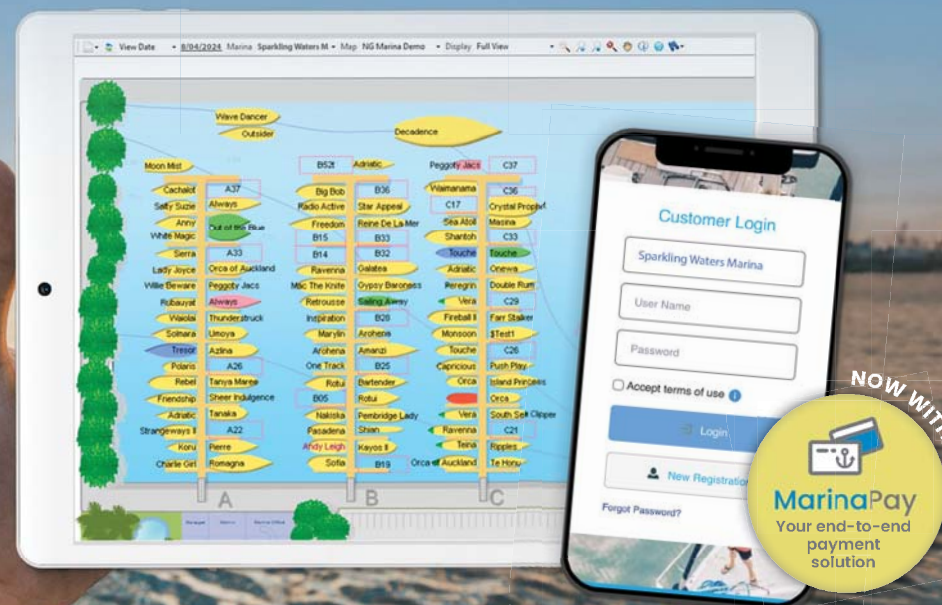
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“ INLAND AND COASTAL

Inland and Coastal's headquarters in Ireland awarded coveted ISO certification for Environmental Management

Inland and Coastal Marina Systems is thrilled to announce it has been officially awarded with ISO 14001 certification, an internationally recognised standard for organisations that meet the strict requirements for their Environmental Management Systems (EMS).

After deciding to go through the internal processes and works necessary for compliance in early 2024, Inland and Coastal's team at its Banagher headquarters in Ireland worked tirelessly to achieve certification within a year, highlighting the effectiveness of its Management System already in place.

The ISO 14001 standard provides a framework for organisations to design and implement an effective EMS

and continually improve their environmental performance, taking proactive measures to minimise their environmental impact, comply with legal requirements and achieve their environmental objectives.

The framework encompasses various aspects, from resource usage and waste management to monitoring environmental performance and involving stakeholders in environmental commitments.

This addition to the ISO certifications represents a major achievement for the company in their accreditations. Inland and Coastal has been certified for its Quality Management (ISO 9001) since 2014 and for its Health & Safety (ISO 45001) since 2019, spearheaded by Shannon McDermott, Inland and Coastal's Quality and Health and Safety Manager, whose knowledge, dedication and support has proved invaluable throughout.

The latest achievement on recently being awarded the ISO 14001 completes the company's enduring commitment to quality, environmental management and occupational Health & Safety. Speaking about some of the recent improvements and changes implemented by the business, Floriane Catillon, Sustainability Manager at Inland and Coastal, comments: "The ISO 14001 didn't require us to make tremendous changes as many of our current practices already align with international standards. That said, any Management System comes with its challenges and the biggest one, I believe, is to get everyone engaged, which requires every department to be involved."

"When it comes to health and safety it literally implicates everyone, and most of the time can be associated with serious injuries if not applied. When it involves the environment, sadly it is up to everyone's own beliefs,



and I think that it is the biggest hurdle for many businesses. The biggest challenge, and one which remains an ongoing journey, is engaging people and encouraging their commitment to the sustainability cause and certification."

After working alongside consultant firm Antaris – helping guide the team through the process – Inland and Coastal was ready to take the next step to engage certification body SGS, who assigned an auditor to ensure the company was meeting all the requirements of the ISO 14001 standard.

As a result, Inland and Coastal has now successfully implemented a wealth of practices to improve its environmental impact. These include a more efficient method

of segregating waste, greater awareness of hazardous substances and associated risks, and innovative methods for reducing and reusing the water system in its production facility.

It has also created a biodiversity-friendly garden space encouraging pollinator species to flourish in accordance with the All-Ireland Pollinator Plan (AIPP) and recently installed Photovoltaic solar panels and EV charging points at the site.

"This accomplishment is the result of the dedication and hard work done over the last year," adds Catillon. "It demonstrates that our processes

are aligned with internationally recognised best practices for managing environmental impacts, reducing waste and promoting sustainability. This achievement is a significant milestone for us and it highlights the continuous efforts of every team member to integrate environmental practices into our daily tasks."

"Securing ISO 14001 certification is a fantastic achievement that enhances our reputation as a responsible and forward-thinking company," says Ollie Shortall, Managing Director at Inland and Coastal. "This certification not only provides peace of mind to our clients but also demonstrates our commitment to upholding the highest environmental standards."

"I'm incredibly proud of our team for their dedication and hard work in making this possible. Their efforts ensure we continue to lead by example in sustainable practices and this milestone is a testament to their passion and perseverance."

Inland and Coastal is renowned for designing and manufacturing a wide range of bespoke water access solutions; from watersports pontoons and superyacht marinas to heavy-duty crew transfer vessel berths and is committed to its ongoing mission to get everyone onboard safely.

“
Headquarters in Ireland awarded coveted ISO certification for Environmental Management

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This programme invites collaborations with academic institutions, conservation organisations, and government agencies. By becoming part of the DISCOVERY Fleet, boat owners, captains, and crew are empowered to serve as ocean stewards, contributing directly to marine research and raising awareness of the challenges facing our seas.

Now expanding across the British Isles, SeaKeepers UK is working with marinas and the boating community to bring science-at-sea opportunities to local waters and beyond.

One of the greatest hurdles in marine research is the lack of accessible vessels. The DISCOVERY Programme bridges that gap by engaging recreational vessels—at no cost to owners. Vessels that join the DISCOVERY Fleet provide critical support to researchers while receiving recognition, access to exclusive projects, and the chance to take part in hands-on conservation.

Each expedition is carefully tailored to match both the scientific goals and the vessel's capabilities. Whether you're offering a day on the water or a longer expedition, your boat can be a platform for real change.

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Meet The TYHA Assessor Team



ALISON WAKELIN – CMM

Alison is a director and minority owner of Emsworth Yacht Harbour, an independent marina and boatyard on Chichester Harbour. Alison has been involved with EYH since the 1990s

when her parents first bought into the business and she was the Managing Director from 2006 until 2024 when the business became employee owned with the establishment of the Emsworth Yacht Harbour Employee Ownership Trust.

Alison is a Certified Marina Manager (CMM), having completed the AMM course in Italy in 2009. Alongside her role at the marina, Alison also sits on the board of Chichester Harbour, representing commercial interests and was part of the Trailblazer Employer group which established the Marina and Boatyard Operative Level 2 apprenticeship standard.

During her time as MD, she took EYH into the Gold Anchor scheme, reaching 5 Gold Anchors in 2023 and is proud to have won Coastal Marina of the Year, less than 250 berths, in three successive years from 2021, coming runner up in 2024. Having been on one side of the Gold Anchor assessment process, she is looking forward to the challenge of taking on the role of independent assessor.



MIKE BRAIDLEY

Having spent a lifetime working in the leisure industry and ten years at the sharp end of marina management for a 3,500 berth marina group, I'm very happy to share

that experience and encourage other marinas to embrace the Gold Anchor scheme. It's very rewarding to help improve the customer experience and provide a safe environment for people and boats.



JAMES BURNELL – CMP

I've been a Gold Anchor Assessor for a few years now and have always been a strong advocate for high marina standards. It's pleasing to see some new members to the assessor

team. Hopefully both theirs and my years of direct marina and boat yard operations experience will further enhance the global standard and best practice.



BARNABY HAYWARD – CMM

I'm grateful for the opportunity to join TYHA Assessor Team. This opportunity will allow me to further contribute to supporting marinas on the pathway to accreditation.

As a CMM I've implemented the Gold Anchor Scheme across a group of marinas and experienced the benefits first-hand. Enhancing existing operations and staff engagement to achieve accreditation is rewarding and improves the overall customer experience. I look forward to visiting marinas and working with TYHA Team.



MATTHEW SIMMS – CMM

Having participated in the Gold Anchor Scheme and Marina of the Year Awards for many years, I am delighted that I have been asked to join the team of Gold Anchor

Assessors. Hopefully my experience of what it takes to operate a busy and successful marina will be of value. I am looking forward to seeing the great work being done around our coasts and inland waterways to provide great marinas for the boating public.



MIEKE VLEUGELS – CMM

Mieke is the managing partner at Jachthaven Wetterwille, a five Gold Anchor inland marina in the Netherlands. She has been a TYHA assessor since 2009. With experience evaluating

marinas across the globe, from her native Belgium to the Middle East, Caribbean and beyond, she brings a truly international perspective to marina standards. A strong advocate for cross-border collaboration, Mieke firmly believes in the value of the Gold Anchor award scheme.



MURAT TUNCER

I would like to welcome our new assessors. I am Murat Tuncer from İstanbul/Turkey. I am a retired navy captain. After my retirement I started to work at the Turkish Chamber

of shipping, as their Secretary General for 16 years, of which all Turkish marinas were our members. Naturally I am involved with all issues and acknowledged about them accordingly. Additionally I have been an amateur yacht captain of my sailboat since 2009. The same year I was assigned an overseas assessor by TYHA.

“ SAFER AND MORE SUSTAINABLE MARINAS

What Every Operator Needs to Know



Marina infrastructure is under more scrutiny than ever before. With increased pressure to improve public safety, meet sustainability targets and satisfy insurers, marina owners and operators must make informed decisions – especially when it comes to walkways, pontoons and access systems such as emergency ladders.

So what should marina professionals be looking for when specifying products and what should they be asking of their suppliers? Here are the core areas every operator should focus on – plus insights into how Dura Composites' d² GRP product range helps deliver lasting, low-maintenance performance with verified safety credentials.

Safety First: Understand the Real Risks
Slips, trips and falls remain the single biggest cause of injury in UK workplaces and cost the health service over £130 million a year. According to the Health & Safety Executive (HSE), the majority of these incidents occur on wet or contaminated surfaces – conditions common in marina environments. The TYHA Code of Practice strongly encourages marina operators to implement consistently safe walking surfaces and to base their flooring choices on verified test data. That means going beyond “anti-slip” marketing claims and demanding independent test results in both wet and dry conditions, in multiple walking directions.

What to ask your supplier:

- Has the product been tested to BS 7976-2:2002+A1:2013?

- What is the Pendulum Test Value (PTV) in the wet?
- How does the anti-slip performance hold up over time?

The d² advantage: Dura's d² Grating scores PTV 62 in wet conditions and retains performance after over 1.1 million footfalls, reducing the likelihood of injury – and claims. It's backed by a 25-year warranty, offering long-term peace of mind

Compliant Access and Emergency Rescue

Marina operators must also consider how they'll support self-recovery in case of a fall into the water. The TYHA Code recommends placing safety ladders every 50 metres, projecting 350mm above deck height for easy grab access. Too often, these features are either missing, corroded or unsuitable for regular exposure to saltwater.

What to ask your supplier:

- Does the ladder meet TYHA spacing and projection guidelines?
- Is it resistant to corrosion, UV and chemicals?
- Is it non-conductive (safe near shore power supplies)?

The d² advantage:

Dura's d² GRP safety ladders are non-corrosive, electrically non-conductive, lightweight, brightly coloured for visibility, and ready to ship from stock.

Sustainability: More Than Just a Buzzword

Net zero isn't just for national policy – it's increasingly a factor in local authority funding, environmental licensing and public perception. Choosing low-carbon, low-maintenance materials can dramatically improve the sustainability of marina projects.

Many materials still in use – like tropical hardwoods or galvanised steel – are energy-intensive, degrade over time and require frequent chemical treatments or replacement.

What to ask your supplier:

- What's the embodied carbon of the material?
- Can you provide end of use recycling or repurposing?
- What savings in CO₂ or raw materials could I achieve?

The d² advantage:

Since launch, Dura's re-engineered d² range has helped save over 5 million kg of CO₂ – equivalent to planting 700,000 trees – while using 1.3 million kg less raw material than competing systems.

Sustainability in Action:

In a recent project, Farndon Marina delivered a superb CO₂ saving of over 37 tonnes –

the equivalent of taking 21 flights between Heathrow and Dubai or planting more than 1,700 trees – simply by switching to d² Dura Grating instead of a more carbon intensive alternative.

Other recent projects at Kip Marina, Shepperton Marina, MDL, ABC Leisure and the Lakeland Leisure Group have also achieved measurable environmental gains by installing d² products from Dura Composites, while benefitting from improved durability and safety.

The bottom line: it's easier than you think

For many marina operators, upgrading safety infrastructure or switching to more sustainable decking and ladders may feel like a major undertaking. But with the right product choices, it doesn't need to be. Dura Composites' d² range is designed to make it simple.

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For the first time in 30 years, a prime waterfront office and workshop unit is now available for rent at Haven Quay in Lymington. This exceptional opportunity offers marine-focused businesses the chance to establish themselves in a sought-after location within this thriving boatyard and dry stack marina.

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“ RETURN OF THE OYSTER

‘Return of the Oyster’ prepares for Chichester Harbour entry, supported by the friends of Chichester Harbour & other community champions.

Four thousand oysters are set to enter the waters of Emsworth Yacht Harbour in a few weeks time as an exciting new nature recovery project moves into action. Drawing on local community support, the ‘Return of the Oyster’ initiative is aimed at improving water quality and boosting biodiversity within this patch of Chichester Harbour. With this undertaking, driving forward Europe’s largest oyster restoration project in a marina to date, Emsworth’s oyster heritage will also be honoured and revitalised.

Sisters Poppy and Lottie Johns from Emsworth – on the border of West Sussex and

Hampshire – are spearheading the project to help reverse damage in the harbour’s waters, with the support of the Blue Marine Foundation. (As ‘Harbour Oysters’, the sisters’ work is being charted on Instagram: @harbouroysters).

‘Following our successful pilot phase last year, in early March when the 4,000 oysters will be installed at Emsworth Yacht Harbour, at the east of this natural harbour within the wider Chichester Harbour,’ says Poppy. ‘Here they will naturally filter and improve the water quality’

‘A mature oyster can filter up to 150 litres of water per day – significantly improving water quality and clarity,’ adds Lottie. ‘The European *Ostrea edulis* is endemic to Emsworth and has been a keystone species in our natural environment and part of our local heritage well before Romans came to area. However, since the 1700s – due to overfishing, disease and pollution

– stocks have been depleted by over 95%. As well as cleaning up the waters, we hope our oysters will act as broodstock to help support the rehabilitation of local native populations.’

Ahead of the oysters being installed at Emsworth Yacht Harbour, a task force of 60 volunteers has been organised by Chichester Harbour Conservancy’s Lead Ranger, Rosie Ellis to make sure the molluscs are properly cleaned to protect existing local oyster populations.

The volunteers will assemble at the Institute of Marine Science Laboratory in Southsea next Tuesday 25th February for morning and afternoon scrubbing sessions.

‘Chichester Harbour Conservancy rangers regularly lead work parties for the Friends of Chichester Harbour. They help to attend to all types of habitat and maintenance tasks along our shorelines and landscapes,’ says Rosie. ‘Swapping scrub bashing



for lab work and heading to Southsea to clean oysters is a big change from our usual work parties. Next Tuesday also calls for a larger size work party than normal with volunteers also coming from beyond the Friends of Chichester Harbour as well as within. Many thanks to all who have booked in to donate their time. It is fantastic to have so many eager to pitch in with the oyster scrubbing and help with nature recovery in the harbour.’

The ‘Return of the Oyster’ nature recovery project will also help to articulate and re-energise a key aspect of Emsworth’s heritage, recalling how the town was pre-eminent in the UK oyster trade in the late 18th century. A reported 24,000 oysters were said to have been dredged on a single tide in 1760, for instance, and the Emsworth Museum has a gallery dedicated to how the town became increasingly known

for its oyster bounty. Moored at Emsworth Yacht Harbour today is the beautifully restored Oyster Boat Terror - the last example of an open-decked working sail boat from that period - which has undergone an extensive restoration and now takes passengers on trips around the harbour between May – September each year.

‘Thanks to the Coward Endowment stepping forward with its very generous donation of £6,700, we have been able to secure the requisite funding for this stage of the ‘Return of the Oyster’ programme,’ says the Friends of Chichester Harbour’s chairman, Heather Baker. ‘As a charity, we work closely alongside Chichester Harbour Conservancy. While its role is management and improvement of the harbour, National Landscape and large-scale nature recovery, ours is to raise and source funds for

environmental and community access projects of a certain size to take flight in the shorter-term that still deliver high impact results. Not only is the Johns sisters’ new initiative just such an endeavour but it is also seizing the local community’s interest and drawing together many with a shared concern for the sustainability and enhancement of our precious Chichester Harbour.

‘With the ‘Return of the Oyster’ echoes of the earlier ‘Return of the Tern’ project are apparent,’ adds Heather. ‘In that instance, we secured a grant from the Government’s Green Recovery Challenge Fund in August 2021 for a collaboration with Chichester Harbour Conservancy that was designed to safe guard the natural habitat for breeding terns and increase the common tern population in the harbour.’

As well as seeking grants and indentifying suitable environmental projects to support – and fielding volunteers for Chichester Harbour Conservancy work parties - the Friends of Chichester Harbour also raises money from membership subscriptions and donations thanks, to the generosity of the public and its business partners.

For those who wish to learn more about the Friends of Chichester Harbour and how to become involved with the charity’s nature recovery and community access projects, visit www.friendsch.org and/or follow on social media: Instagram @thefriendsch.org; Facebook - Friends of Chichester Harbour.

“
Volunteer task force to scrub 4,000 oysters on Tuesday 25th February, ahead of installation at Emsworth Yacht Harbour

CAMPBELL WHARF MARINA FIVE GOLD ANCHOR ACCREDITATION

In April, Campbell Wharf, held an event on the Marina for achieving the prestigious TYHA Five Gold Anchor Accreditation. This was the culmination of a great deal of hard work, determination and just a little nail biting.

The day was everything we could have hoped for and was not just a celebration for what we had achieved but also of the Marina itself and the wonderful community that makes it such a special place to be.

Thankfully, the journey to complete the accreditation was nowhere near as nerve racking as I would have expected. I had only taken over management for a few months back in 2024 when we were due for re assessment.

Understandably, I was quite nervous at the prospect of undergoing such a rigorous review but also excited. We already held an admirable four gold anchors and I was determined that if it was at all possible, we would achieve the pinnacle of the Five.

As I started the application for the reassessment and began to communicate with TYHA, it became clear that not only were they incredibly helpful and patient, but they wanted the best for the Marina, almost as much as I did.

Prior to the assessment Tony, our assessor, took time to discuss the process with me on several



occasions, explaining that his role was not just to review the Marina but to support me, answer any questions and advise me on any matters that might improve the Marina service.

We were lucky enough to have a couple of months to prepare for the TYHA visit, so using the Gold Anchor handbook for reference, we undertook our own review of the Marina, from the point of view of our customers, visitors and stakeholders.

We thought about what each of these would expect from a Marina, what were our customers priorities, where were our weak areas and what could we learn from our successes.

We reviewed procedures and our administration and carried out all of the improvements that we felt were needed. For example, we repainted the fire extinguisher boxes and ensured that we had sufficient jetty ladders which were easy to identify if a berth

holder should fall into the water. We cleaned and tidied and made sure that the Marina was looking its best and then finally, the day of the assessment was upon us.

Although I was still nervous, Tony very quickly put me at ease, explaining that the assessment was not simply a pass or fail, TYHA would advise me of what we needed to improve to meet our goals and we would be given time to carry these out, before the final ruling. Tony was both patient and kind, respectfully walking me through the process, explaining what he was doing at each step.

In the end, what could have been a stressful and uncomfortable day turned out to be a positive conversation about our Marina and how we could achieve the standard that we wanted to.

We are so proud to have gained the Five Anchors but also grateful for the role that TYHA played in encouraging us to achieve this success.

Whilst it was important to me to achieve the highest accreditation, ultimately the whole process helped me to examine the service that we provide to ensure the Marina was an excellent facility, where customers loved to be and felt valued and respected.

Visit the website to find out more about Campbell Wharf
www.campbellwharfmarina.com

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A MARINA SHOULD BE PART OF THE COMMUNITY

A marina provides many benefits to its location, both financially and socially. Especially in small coastal towns, this benefit covers a larger percentage in proportion.

A marina carries greater value if it can reflect local dynamics, especially in terms of building structures and landscape. It would be a more ethical process to highlight the richness of a place rather than transforming it into another place.

When people go somewhere as tourists, they want to eat the food of that place, see the natural and historical beauties of the region and brew local drinks. Similarly, they want to see the vegetation, flowers and trees of the region as natural vegetation. Especially if there are endemic plant species, it would be a greater blessing to see them in the marina. In addition to reflecting the character of the region to



incoming yachtsmen, local plants provide ease of cultivation, ease of maintenance and ease of growth without biological difficulties. The transportation of species brings with it a number of negativities such as insect transportation, disease transportation and difficulty in maintenance.

In the pollination and fruiting process, the surrounding plants are also transferred to future periods without being spoiled and pure.

It will not be enough to protect only the natural species on the marina land area. At the same time, it is expected that the seabed and the creatures in the sea will

continue to exist and even reach a larger population than before. Especially when a marina is being built, blocks, chains, etc. are placed on the seabed. It will be very beneficial if the underwater systems are built with a reef logic as much as possible. Each of these will create a holding surface for algae and shellfish. Then, fish will come to eat them and the life cycle will be completed. For this reason, if surfaces and corners that can be reefs are created as much as possible during the construction phase, this process will accelerate and the population will be large.

From time to time, due to the increase in marine life other than fish, it is necessary to remove, especially algae and shellfish from the environment in order for the floating systems not to become heavy and for them to be able to perform their duties properly. In this process, it is absolutely necessary to insist on environmentally friendly solutions. The use of chemical, petroleum-derived and toxic products should never be a solution.

It's essential for the marina to have clear water, as this supports the thriving life within it, thereby promoting better water quality. Sea creatures serve as natural filters and cleaners, playing a vital role in maintaining the health of the water.

Words: Onur Ugan, Marina Operations - Turkish Marinas
onur@onurugan.com



THREE MORE FOR CRUISE MOOR

Cruise Moor is delighted to announce three more independent family run marinas have joined its unique mooring scheme.

Lechlade, Shepperton and Fox Narrowboats are the latest trio of marinas to sign up to the scheme bringing the grand total of participating marinas to Cruise Moor to nine.

Officially launched in 2024 at Boatlife in Birmingham by Aqueduct (Middlewich Branch of the Shropshire Union), Dunchurch Pools (North Oxford Canal), Droitwich Spa (Droitwich Junction Canal), Overwater (Shropshire Union Canal) and White Mills (River Nene), the scheme which offers boaters one free weeks mooring at each participating marina has been set up to encourage more boaters to get out and about and explore the waterways network. Fenny Marina on the southern arm of the Oxford Canal became the sixth marina to join late last year.



/ Ian Lindsey - Lechlade Marina

Ian and Jules Lindsay spent four years looking for their own marina before buying 100 berth Lechlade Marina in 2018. With its large slipway it is a popular launch point for Wilderness, Sea Otters and other trailable boats wanting to cruise the Thames. Ian said, "To join a scheme which actively promotes independent family run marinas is brilliant for us. We all care deeply and value our customers, so by joining Cruise Moor it is another way of showing our customers how much we appreciate them."

Ian's sentiments are echoed by Paula Syed who with her sister Tracey and daughter Emily operate their 200 berth marina Fox Narrowboats on the Middle Levels. Founded by their father in 1980, Paula is a firm advocate of independent and family run businesses. "Everyone should be encouraging all boaters to use the entire waterways network, hopefully Cruise Moor will help do exactly that especially as more marinas sign up.



/ Fox Narrowboats - Join Cruise Moor

We are very happy to be part of this exciting new initiative and look forward to welcoming boaters to our part of the waterways network."

The third family run marina to join the scheme is the 400 berth Shepperton Marina located on the River Thames between Shepperton and Sunbury locks.

Marina Manager Lisa Harris added, "We were drawn to join Cruise Moor because of its strong commitment to supporting boaters and independent marinas alike. The initiative not only promotes responsible mooring practices but also provides well-maintained mooring spots. By partnering with independent marinas, Cruise Moor helps boost independent businesses while making it easier for boaters to explore beautiful waterways. We believe this initiative will greatly benefit the boating community, fostering a sense of connection and sustainability for years to come."



/ Lisa Harris - Shepperton Marina

WHITE MILLS MARINA HOSTS MP VISIT

White Mills Marina at Earls Barton was delighted to welcome local

MP Rt. Hon Stuart Andrew at the weekend who visited the family run business as part of a constituency fact finding tour.

Of course, no official visit would be complete without a ribbon cutting ceremony, so White Mills arranged for Stuart to officially mark the start of the Marina's Phase 3 development

by doing the honours and cutting a ribbon. One complete, Phase 3 will see the creation of a dedicated boaters community hub that will include new showers and toilets as well as a reception area overlooking the marina where boaters can socialise and relax.

Reflecting on his visit Stuart said: "It was a real pleasure to visit White Mills and see how busy the boathouse cafe was with lots of people enjoying the sunshine. The improvements currently

being carried out to the communal spaces at the Marina will ensure it continues to benefit visitors for years to come."

Commenting Marina Manager Georgina Wickham said: "It was really lovely of Stuart to come and visit, it was clear he was genuinely interested in finding out more about small, family run, rural businesses like White Mills. Hopefully he will come and see us again once the extension is completed."



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At MHP Solutions Ltd take immense pride on offering market leading technology and service to our customers. We know that not all customers' requirements are the same and with over 100 years of combined experience and an extensive product portfolio we know that we can deliver not the only but the right solution for our clients.

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- 24/7 system monitoring (LoRa network is monitored 24/7).

The flexibility allows autonomous control where customers can either select via location and service required or just simply QR code, perfect for out of hours access.

The benefits of the LoRa WAN technology over standard Wireless solutions are lower power consumption, longer range and direct point to point communication between each individual device, which leads to easier fault finding and higher resilience.

We have tested this solution in our European markets and have over 20,000 live connections so we are incredibly pleased and excited to now be ready to roll it out over here.

Another huge benefit of our technology is the ability to retrofit into existing hardware (not just ours) providing huge cost savings over complete replacement services.

This system also allows for high volume water control and metering which delivers a game changing service for ports and cruise terminals allowing full control over the services, adding integration with your current systems (via our API's) we can bring geofencing onboard allowing system to pick up the vessel on arrival saving labour, time and money.

After the company rebrand from RMCS in 2023 we have pushed to be the complete solutions provider for electrical and water services for the marine industries and only brought products to market that we know are industry leading and tried and tested. We take pride in our portfolio and service delivery and are always happy to advise on options available.

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OYSTERS

Working hard for Jersey Marinas

Nearly 50,000 oysters are being put to work to improve the water quality in Jersey's marinas. These remarkable creatures are being deployed in a new initiative which makes use of their natural filtering abilities. Together they filter around 9,500,000 litres of water each day, removing excess nutrients, preventing algal blooms and maintaining a balanced aquatic environment.

Head of Maritime Operations, Louise Stafford, says: "Oysters, small but mighty, possess an incredible ability to filter water, and we're now harnessing this natural skill to further improve the water quality in the marinas."

Chris Le Masurier, owner of the Jersey Oyster Company, said: "We are incredibly grateful to be working on this innovative project. By working together, we aim to make Jersey's marinas cleaner, healthier, and more sustainable environments

for future generations."

The oysters have been strategically located in St Helier Marina, with some placed next to the two floating accommodation pods which offer sea-lovers a chance to stay aboard a warm, cosy, well-appointed micro-apartment.

The pods offer a blend of sustainability, comfort and charm and are available to rent by boat-owners who fancy a few nights of luxury, or by anyone who wants a central

base to explore the island while soaking up the atmosphere of Jersey's marine heritage. And at low tide you can spot the oysters hard at work right next door.

Louise added: "We'll be monitoring the health of the oysters and their impact on water quality in partnership with interested universities, and we're also looking into reintroducing sea grass into our marinas." Seagrass provides shelter for marine fauna and at low water is an important feeding ground for wildfowl and other birds. It is also recognised for its blue carbon, calculated to absorb 35 times more carbon than tropical rainforests.

Jersey Marinas is keen to continue protecting Jersey's delicate marine ecosystem while also maintaining its prestigious '5 Gold Anchors'



status, an internationally acknowledged sign of quality which endorses the port as a leading marina leisure destination in Northern Europe. This status reflects the provision of comprehensive services to the marine leisure community, including facilities like chandlers and travel hoists, drying out pads, hoisting, refuelling and pump-out stations.

As Jersey Marinas continues to innovate and embrace sustainable practices, the future looks bright for both marine life and the many visitors who travel to Jersey each year to find a temporary berth that enables them to enjoy these beautiful waters.

For more information about the Jersey Marinas Oyster Project visit - www.ports.je



FORMER SUPERYACHT CAPTAIN AND CLIPPER SKIPPER JOINS BEAULIEU



addition to our Beaulieu River team who can use his vast boating knowledge to help customers."

Rupert replaces recently retired Moorings Officer Jane Paull and joins the Beaulieu River team as work is being completed on the transformation of the boatshed. New waterfront offices, with panoramic views across the river and workshops will open in time for the summer season – offering opportunities for marine-based businesses to relocate to one of the most desirable marinas on the south coast.

A new marina shop and chandlery are part of the £2m redevelopment, which will offer an expanded range of quality food and drink, gifts and boating supplies.

Notes of interest are being taken for the new offices and workshop units and preference will be given to tenants who provide value-added services for boat owners on the marina's 200 fully-serviced walk-ashore pontoon berths and 300 river moorings, as well as more than 10,000 visitors who stay there each year.

For more details visit www.beaulieueriver.co.uk/boatyard-redevelopment, or email wendy.stowe@beaulieu.co.uk or call 01590 616200

Experienced sailor Rupert Parkhouse has joined the Beaulieu River team as the new Moorings Manager for Buckler's Hard Yacht Harbour.

The former skipper of offshore windfarm support vessels, operating in the North Sea, brings more than 30 years of sailing knowledge to help serve berth and mooring holders.

The Lymington father-of-two skippered an ocean racing yacht in the 2002 Clipper Round the World Yacht Race endurance challenge. He has also worked as the captain of superyachts during his career, which began as a 16-year-old dinghy instructor.

Rupert, aged 56, said: "The Beaulieu River is a beautiful place to work. I have spent my entire career at sea and look forward to bringing that experience to deliver the best service for customers, who can find me in the Harbour Office for enquiries or a chat."

The new Moorings Manager holds a Master certificate from the Maritime and Coastguard Agency and previously worked as a Yachtmaster Instructor and Examiner. He now enjoys taking to the water on his classic motorboat during his spare time.

Harbour Master Wendy Stowe said: "With his extensive experience, Rupert is a great

LEESAN INSTALL TANKS FOR THE THAMES

LeeSan, the Warwickshire based Marine Sanitation Specialists, has just supplied two large (3,360-Litre) tanks with dual pump transfer systems to a Thames based passenger ferry company in London UK.

They feature stainless steel, automatic probe monitoring equipment which senses the level of the contents and activates the pumps when necessary.

The tanks are to be surface mounted to the quayside pontoon where the boats dock to load and unload passengers and stores. They are both fitted with quick release, tank to vessel, connections, safety operation panels and LeeSan's new 3-inch Carbon Filter Microvents for ventilation to air.

Few people probably ever wonder what happens to the waste after they use the "facilities" on board one of the many Thames ferries or tripper boats but, of

course, it all has to be disposed of somehow.

The answer is that initially black and grey waste is pumped into on-board holding tanks by specialist marine sanitation equipment, where it is held until the vessel returns to port.

On arrival back at its home pier, the pipework is coupled up to a discharge system where the waste is transferred into large holding tanks. These then pump everything up to the main sewers. This is all complicated by the fact that the Thames is tidal, which means that the lift the pumps need to handle varies depending on how high or low the water is.

In this instance the system has to discharge a distance of 130 metres, with a head of up to 5-metre.

Karl Sutcliffe, LeeSan's Technical Director, comments "This was a tough one for us to specify due to the allowable limits placed on the Litres-Per-Minute

discharge to the main sewer. This fact had to be calculated in combination with the different flow rates required at any state of the tide. However, our experience over many years of dealing with these types of challenges has allowed us to provide a great solution, which the vessels operators say is working perfectly".

On board, each ferry has a 2,500-Litre holding tank with a single, submersible pump to discharge to the new tanks on the dock.

Over the past thirty plus years LeeSan has supplied this type of specialist marine sanitation equipment to military, commercial and leisure craft worldwide and continue to be the "go-to" company for these products.

For more information contact Lee Sanitation Ltd 01295 770000 or visit www.leesan.com



TRANSEUROPE MARINAS ENHANCES UK AND CHANNEL ISLANDS PRESENCE WITH NEW MEMBERS



TransEurope Marinas is delighted to announce the arrival of two new members to this expanding network of European marina destinations: Portland Marina and Jersey Marinas, both renowned for their excellent facilities and dedication to boaters.

Portland Marina, sheltered within the historic Portland Harbour, offers a welcome stop-off for boaters travelling along the UK's south coast between members Poole Quay Boat Haven and Port of Poole Marina, and Mayflower Marina and belongs to the enterprising and successful boatfolk Group, joining the 6 other established boatfolk members.

Tom Darby-Ralph, Marina Manager at Portland Marina, commented: "We're thrilled to be joining the TransEurope Marinas network and proud to represent the beautiful Jurassic Coast as part of this fantastic community. At Portland Marina, we're committed to delivering a top-tier

experience for our berth holders and visiting boaters and being part of this well-respected network further enhances the service we can offer. We're excited about the opportunities this brings for our team and our customers and we look forward to welcoming more TransEurope members to Portland." Jersey Marinas first joined the association in 1995, when the group was known as TransManche Marinas, but then resigned in 2013 following a change of management. Charles Bush, Manager of Mayflower Marina in Plymouth, one of TransEurope's founding members, offered his firm support for both applicants. He welcomed the return of Jersey Marinas, saying: "This is fantastic news for TransEurope Marinas, bringing back a very popular stop-off that was greatly missed over the last few years.

Michel Le Moine, Customer Experience Manager for Jersey Marinas, commented: "Jersey Marinas are very excited to be



re-joining the TransEurope family after many years apart. With such as extensive network of prestigious marinas ranging from the Baltic to the Mediterranean and Canaries, this presents not only a fantastic opportunity for the more adventurous Jersey Boat owners but for also the Jersey Marina team to offer a warm welcome to old friends and new customers to some of the finest cruising ground in Northern Europe."

TransEurope Marinas Chair, Maarten Desloovere, added his approval: "It is with great pleasure that TransEurope Marinas welcomes our newest members, their teams and the attraction of quality new destinations for European boaters. Our network is a great platform for shared learning and growth, where every connection brings valuable insights. We all recognise that expansion is jointly rewarding, supporting individual marinas and enriching our collective vision with fresh perspectives".

MARINAS AND THE STEWARDSHIP OF THEIR SHORES ALISON WAKELIN TELLS HER STORY

Working in Chichester Harbour: A Haven of Natural Beauty on the South Coast of England Alison Wakelin, marina director of the multiple award-winning and employee-owned Emsworth Yacht Harbour, a member of TransEurope Marinas, describes her role as a long-term resident and natural stakeholder in the health of Chichester Harbour. Bridging commercial and conservation interests and contributing to innovative projects such as oyster restoration, the marina demonstrates a proactive and exemplary commitment to the harbour's sustainable future.

She shares her experience of being involved: "Volunteering with the Chichester Harbour Conservancy has been a wonderful opportunity for me to both "give something back" and to learn more about the many issues facing the area. Our success as a business at EYH is dependent on access to the waters and shores of Chichester Harbour, which provide our customers with so many great experiences. Understanding how best to address complex local challenges makes me better equipped to run my own business."

Chichester Harbour is a protected National Landscape in the south of England. My involvement stretches back for over thirty years, since my parents invested in Emsworth Yacht Harbour, a 220-berth marina to be found at the northern end of the harbour.

Spanning 74 square kilometres, Chichester Harbour's complex network of tidal habitats supports diverse wildlife like oystercatchers and Brent geese, alongside marine species such as mullet, bass and seals. Its calm waters and scenic routes are ideal for sailing, boating, kayaking and paddleboarding, while the shoreline offers opportunities for walking, cycling, birdwatching, fishing and photography.

The area has a long history of human activity, dating from Neolithic times and spanning Roman trade and medieval fishing villages. Today, Emsworth Yacht Harbour is at the forefront of oyster restoration plans, with over 4,000 oysters being reintroduced to the harbour earlier this year.

Despite its ecological value, the Harbour contends with habitat loss, development, and climate change, prompting active conservation efforts through restoration, sustainable practices and community involvement. Preserving this natural sanctuary will require sustained collaboration among authorities, conservationists and the public for future generations.



Photo: Brian Baecher ©CompassPhotos

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